Thank you for visiting the Cirtex Australia Limited website. This policy explains our practices regarding the privacy of those who visit our website.

Our website is subject to our Terms of Use. If there is any conflict between this Privacy Policy and the website Terms of Use, the website Terms of Use will prevail.

Cirtex may disclose your personal data if we determine in good faith that disclosure is required by law, or reasonably necessary to protect our rights and pursue available remedies, enforce our terms and conditions, investigate fraud, or protect our operations or users.

Do we disclose personal information overseas?
Cirtex operates its business in New Zealand. We may need to share some of the personal information we collect about you with organisations both inside and outside of New Zealand. Sometimes we may need to ask you before this happens.

Advertising and third-party links
Our website may contain links to a variety of advertising and third-party website sources. Some of these links may request or record information from users or use cookies or other methods to collect information from you. We have no control over the content or privacy policy practices of those sites and encourage our users to review the privacy policies of those sites before engaging in any activity with them.

How do we store your personal information?
Cirtex will take reasonable technical and organisational precautions to prevent the loss, misuse or unauthorised alteration of your personal information.

However, due to the nature of email and the internet, we cannot guarantee the privacy or confidentiality of your personal information. We may store your information in cloud or other types of networked or electronic storage.

When you provide us with personal information, that information may be collected, stored and processed on servers located outside of New Zealand. As electronic or networked storage can be accessed from various countries via an internet connection it is not always practicable to know in which country your information may be accessed or held.

Whenever you provide us with personal information, that information may be collected, stored and processed by Cirtex Australia Limited on servers located outside of New Zealand. As electronic or networked storage can be accessed from various countries via an internet connection it is not always practicable to know in which country your information may be accessed or held.

We always collect information that is not readily identifiable or personal information, through:
(a) Log files information, such as which URL you just came from, which URL you visit next, what browser you are using and your IP address.
(b) Cookies, which recognize previous visitors and identifies the route history of users. These cookies cannot gain access to any information stored on your hard drive or access information from cookies sent from other websites.
(c) Other information, such as the number of users, traffic patterns and demand for the service.
(d) Aggregated information generated by our systems, relating to traffic to our website.

We use this information to analyse trends, administer, operate and improve the usability of our website, and to monitor server and software performance.
We may also share aggregate demographic information about our user base with our affiliates, partners and advertisers.

Will we disclose personal information to anyone else?
We will not disclose your personal information other than as set out in this privacy policy or as otherwise agreed with you.

We may disclose information about you, including your personal information, to:
(a) Our affiliates or related companies for the purposes set out above.
(b) Cirtex’s contractors and suppliers, to enable them to provide services and products to us in relation to our website and business.
(c) Your representative or any person acting on your behalf (for example, financial advisers, lawyers, attorneys, accountants, executors, administrators, trustees or auditors), at your request;
(d) Insurance companies; and
(e) Any other recipient which is notified to you at the time of collection or that you otherwise authorise.

How do you exercise your rights?
To exercise your rights, or if you require further information about how your personal data is used by us, you can contact us at: info@cirtex.com.au

We will respond to your request to access or correct personal information in accordance with our obligations under the Privacy Act. We may change a fee to cover the costs of meeting your request if your request is unfounded or excessive.

If we do not agree to provide you with access to or to correct your personal information as requested or otherwise meet your requests, we will notify you accordingly.

Business transitions
If the ownership of all or a portion of Cirtex Australia Limited or our website changes, your user information may be transferred to the new owner so that the website can continue operations. In this event, your information will remain subject to this privacy policy.

Users outside New Zealand
The information we collect may be processed in and transferred between your location and New Zealand. New Zealand may not have equivalent data protection laws to those in force in your location.

Changes in privacy policy
We may occasionally make changes to our privacy policy, Terms of Use, or alter website functionality. We encourage you to review the policy regularly for the latest information on our privacy practices.

Contact details
If you have any questions or complaints in relation to how we collect, hold or use your personal information about our privacy policy, or any other matter (including a complaint), please feel free to contact us in one of the following ways:
info@cirtex.com.au
Phone +61 7 3067 3631
Post PO Box 4883, GCMC, Bundall, QLD 9726, Australia